

MATERIAL SUITABILITY DISCLAIMER

Effective Date: 17th of August, 2026



Precision Labelling supplies products manufactured from a range of rigid, flexible, adhesive & printable materials. Material performance can vary significantly depending on the intended application, substrate, environment, installation method & conditions of use.

This Material Suitability Disclaimer sets out the responsibilities of Precision Labelling & the customer in relation to the selection & suitability of materials.

1. Material Selection

Precision Labelling will use reasonable care when recommending or selecting a material based on the information provided by the customer.

The customer's responsibility is to provide accurate & complete information regarding the intended use & application of the product, including where relevant:

- The surface or substrate to which the product will be applied
- Indoor or outdoor use
- Expected exposure to sunlight & UV
- Temperature & humidity conditions
- Exposure to water, moisture or weather
- Exposure to chemicals, oils, solvents or cleaning agents
- Expected abrasion, impact or mechanical wear
- Expected service life
- Application & installation method
- Whether the product will be subject to frequent handling, cleaning or sterilisation
- Any applicable industry, regulatory or performance requirements

Where relevant application conditions have not been disclosed, Precision Labelling cannot reasonably assess the suitability of a material for those conditions.

2. Customer Responsibility for Application Suitability

Where the customer specifies or selects a particular material, adhesive or finish, Precision Labelling will manufacture the product using the specifications without independently verifying its suitability for the customer's particular application.

The selection or approval of a material by the customer does not constitute a recommendation or guarantee by Precision Labelling that the material is suitable for every intended use or environment.

Where Precision Labelling identifies an apparent suitability concern based on the information available to us, we may recommend an alternative material or request further information before proceeding.

3. Material Performance

Material performance is affected by factors that may be outside Precision Labelling's control, including:

- Surface condition & preparation
- Surface energy & substrate composition
- Temperature
- UV exposure
- Moisture & weather
- Chemicals & cleaning products
- Abrasion & physical contact
- Installation technique
- Storage conditions
- Frequency of use or handling
- The interaction between the material & the application environment

Accordingly, unless expressly stated in writing, Precision Labelling does not guarantee a specific service life, adhesion period, colour stability, chemical resistance, weather resistance or other performance characteristic of a material.

Get In Touch

📞 03 9898 8809 ✉ sales@precisionlabelling.com.au 🌐 precisionlabelling.com.au 📍 2/60-62 Abbott Road Hallam VIC 3803

Information contained in this Workmanship Warranty is accurate at the time of publication and is subject to change without notice. Product specifications, materials, manufacturing tolerances, and performance may vary due to application, environment, and production conditions. The end user is responsible for determining product suitability, intended use, installation requirements, and compliance obligations. To the extent permitted by law, liability is limited for loss or damage resulting from incorrect selection, application, or use outside specified limitations.

MATERIAL SUITABILITY DISCLAIMER

Effective Date: 17th of August, 2026



4. Manufacturer Specifications

Where available, Precision Labelling may provide or refer customers to technical information, specifications or recommendations published by the material manufacturer or supplier.

Such information is provided as a guide only and may be subject to testing conditions, assumptions & limitations specified by the manufacturer.

Manufacturer specifications should not be interpreted as a guarantee that the material will perform in the customer's specific application.

Where an application is critical, unusual or subject to demanding environmental conditions, the customer should undertake appropriate testing before committing to production.

5. Adhesive Products

For adhesive-backed products, adhesion can vary depending on the substrate & application conditions.

Precision Labelling does not guarantee adhesive performance where the product is applied to:

- Surface cleanliness
- Dust, dirt, grease, oil or other contamination
- Moisture
- Surface texture or porosity
- Surface energy
- Existing coatings, treatments or finishes
- Temperature at the time of application
- Temperature during service life
- Surface movement, flexing or expansion
- Chemical exposure
- UV & weather exposure
- Application pressure & technique

Precision Labelling does not guarantee adhesive performance where the product is applied to a surface or under conditions outside the relevant adhesive manufacturer's recommended parameters.

6. Surface Preparation

Precision Labelling does not include surface preparation in the supply of adhesive products.

The customer or installer is responsible for ensuring that the application surface is appropriately prepared before application.

This may include cleaning, drying, removal of contaminants, removal of incompatible coatings and other preparation recommended by the adhesive manufacturer.

7. Application & Installation

Precision Labelling's services are limited to the manufacture & supply of the product.

Application, installation, surface preparation & subsequent removal are the responsibility of the customer or their nominated installer.

Precision Labelling is not responsible for failure, damage or deterioration resulting from:

- Incorrect application or installation technique
- Inadequate surface preparation or application to an unsuitable surface
- Failure to adhere to recommended application, temperature or environmental conditions
- Removal & re-application
- Installation by a third-party

Where Precision Labelling attends a site for purposes such as measuring, consultation, inspection or customer support, this does not constitute installation.

Get In Touch

☎ 03 9898 8809 ✉ sales@precisionlabelling.com.au 🌐 precisionlabelling.com.au 📍 2/60-62 Abbott Road Hallam VIC 3803

Information contained in this Workmanship Warranty is accurate at the time of publication and is subject to change without notice. Product specifications, materials, manufacturing tolerances, and performance may vary due to application, environment, and production conditions. The end user is responsible for determining product suitability, intended use, installation requirements, and compliance obligations. To the extent permitted by law, liability is limited for loss or damage resulting from incorrect selection, application, or use outside specified limitations.

MATERIAL SUITABILITY DISCLAIMER



Effective Date: 17th of August, 2026

8. Testing & Approval

For applications where material performance is particularly important, Precision Labelling may recommend a sample or trial run before full production.

Where a sample or trial is provided, the customer is responsible for assessing its suitability under the actual intended conditions of use.

Approval of a sample or production item confirms the customer's acceptance of the material, appearance & composition for the intended application, subject to any rights or guarantees that cannot be legally excluded.

9. Environmental Exposure

Products intended for outdoor, industrial, marine, high temperature, high humidity, chemical or other demanding environments may require specialised materials or composition.

The customer must advise Precision Labelling of any such conditions before production commences.

General statements such as “outdoor use”, “weatherproof” or “UV resistant” should not be interpreted as an unlimited guarantee of performance under all outdoor conditions.

10. Changes to Applications

Material suitability is assessed based on the intended application & conditions communicated to Precision Labelling at the time of quotation or production.

If the product is subsequently used in a different environment, applied to a different substrate or subjected to different conditions, the original material recommendation may no longer be appropriate.

The customer should contact Precision Labelling before changing the intended application where material performance may be affected.

11. Warranty & Liability

This disclaimer does not exclude or limit Precision Labelling's responsibility for defects caused by its own workmanship or for any rights or guarantees that cannot legally be excluded under the Australian Consumer Law.

Where a product has been correctly manufactured but subsequently fails because the selected material was unsuitable for an application, substrate or environment that was not disclosed to Precision Labelling, such failure will not ordinarily constitute a workmanship defect.

Where Precision Labelling has expressly warranted a particular material performance or suitability requirement in writing, that specific written warranty will take precedence over this disclaimer to the extent of any inconsistency.

12. Australian Consumer Law

Nothing in this disclaimer excludes, restricts or modifies any rights or remedies available to a customer under the Australian Consumer Law or other applicable legislation.

This disclaimer is intended to clarify the limitations of material selection, adhesive performance & installation, & does not seek to exclude any liability that cannot be legally excluded.

Get In Touch

☎ 03 9898 8809 ✉ sales@precisionlabelling.com.au 🌐 precisionlabelling.com.au 📍 2/60-62 Abbott Road Hallam VIC 3803

Information contained in this Workmanship Warranty is accurate at the time of publication and is subject to change without notice. Product specifications, materials, manufacturing tolerances, and performance may vary due to application, environment, and production conditions. The end user is responsible for determining product suitability, intended use, installation requirements, and compliance obligations. To the extent permitted by law, liability is limited for loss or damage resulting from incorrect selection, application, or use outside specified limitations.

MATERIAL SUITABILITY DISCLAIMER

Effective Date: 17th of August, 2026



13. Customer Acknowledgment

By approving a quotation, specification, material selection, sample or production order, the customer acknowledges that:

- Material performance depends on the conditions of the intended application
- The information supplied to Precision Labelling regarding the application is accurate & complete
- Material suitability may require testing in the actual application environment
- Material manufacturer specifications may contain limitations
- Where the customer has selected or approved a material, they accept responsibility for ensuring that the material is appropriate for the intended use, subject to any rights that cannot be legally excluded

14. Company Information

Business Address: 2/60-62 Abbott Road, Hallam VIC 3803
Phone: 03 9898 8809
Email: sales@precisionlabelling.com.au
Website: precisionlabelling.com.au

Document Version: 1.0
Last Updated: 17th of August, 2026

Get In Touch

📞 03 9898 8809 ✉ sales@precisionlabelling.com.au 🌐 precisionlabelling.com.au 📍 2/60-62 Abbott Road Hallam VIC 3803

Information contained in this Workmanship Warranty is accurate at the time of publication and is subject to change without notice. Product specifications, materials, manufacturing tolerances, and performance may vary due to application, environment, and production conditions. The end user is responsible for determining product suitability, intended use, installation requirements, and compliance obligations. To the extent permitted by law, liability is limited for loss or damage resulting from incorrect selection, application, or use outside specified limitations.